



Bingley Town Council  
Cottingley Community Centre  
Littlelands  
Cottingley  
Bingley  
BD16 1AL

**our ref:**  
**your ref:**

27 September 2018

Dear Town Council Members,

Thank you for your letter dated 25 September 2018.

As you are aware the Incommunities Board were due to make a decision in September about the future of the Crosley Road Blocks and the future use of the land. I am writing to inform you that the Incommunities Board has made the decision that the three blocks will be demolished, once all the residents have been rehoused.

We have not, as yet, made a decision on the future use of the land as our Board has asked for further information and scrutiny on the options presented. This is so we can ensure we are delivering the best possible option for the site and the community. We expect that a decision will be made over the next 3-6 months as these options are explored.

You have made a request that we share information with you about the situations and statuses of our tenants. It is not possible to share this information as this would lead to a clear breach of GDPR. Instead I can share the arrangements we have in place to support customers and give you some general information in relation to what has been achieved so far.

Following the decision to decant the blocks, we contacted all tenants and spoke to them individually about their options for re-housing and how we would assist them. We have now been able to engage with everyone bar two people and we are working on this now.

We have kept a dedicated team of three officers and a manager to support tenants

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▶ if you need a translator or this letter in another language or format please tel: 01274 254321

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throughout the decant process, and have a dedicated phone line for tenants so that they don't have to go through the customer service centre. We also run weekly surgeries on site that some of the town councillors have attended.

The tenants are compensated for their move through homelessness, which is a fixed sum of £6100, and disturbance payments to cover the reasonable costs of removal and relocation. So far the process has been very positive overall.

Whilst Town councillors have advocated for tenants in individual cases, we are not aware of any major concerns in relation to the treatment of our tenants as nothing has been brought to our attention. If there are issues you wish to highlight, we would be keen to review these to see if there are any processes we need to improve.

At the start of the decant we had 129 occupied flats and 64 vacant flats. In the first 6 weeks of the process 30 people have moved already, a further 13 have accepted an offer and 19 have a property identified. Approximately 20 people want to stay in Bingley only, and we are currently trying to expedite transfers for existing tenants who have applied to move out of the Bingley area so that we can accommodate these requests. I can confirm that we have already been able to relocate 11 people in Bingley.

Our target date for achieving the decant process is 12 months. I'm sure you will agree that this is a very positive start and I can only assure you that all reasonable arrangements have been put in place to support people throughout the process.

Yours faithfully,



Adrienne Reid  
Assistant Chief Executive (neighbourhoods)  
Incommunities